



Opening Minds, Hands, & Hearts

Chiropractic Success Systems™

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FALL WEBINAR SCHEDULE

No more sitting in compute traffic, overnight stays, or time away from your practice and family.

CALIFORNIA PART B MEDICARE*

Thurs, Oct. 16, 2008 12:00-2:00 pm (PST)

*Registration deadline is October 10, 2008

SYSTEMS FOR IMPROVING YOUR COLLECTIONS*

Tues, Oct 28, 2008 9:00-10:30 am (PST)
continued on

Tues, Nov 4, 2008 9:00-10:30 am (PST)

*Registration deadline is October 22, 2008

Additional information regarding the content and a registration form can be found on our website at www.chiropracticsuccesssystems.com



NATIONAL MEDICARE

- **New Mandatory ABN** – The date for mandatory use has changed to March 1, 2009 however, you can use it now.
- **July 2008 Fee Schedule Cut Vetoed.** As a result the fee schedule will remain at the current 2008 levels through the end of the year. It is anticipated that there will be a 1.1 percent positive up-date to the 2009 fee schedule.
- **Interactive Voice Response Systems** now require your NPI number. Remember to always call and verify your Medicare patient's Part B benefits at the onset of care

GENERAL INSURANCE

- **ICD-10** will not start in 2009. It has been postponed until 2010/2011. We will let you know more when we know more.
- **2010 ICD-9 Changes** have been published. To find the changes visit <http://www.cdc.gov/nchs/dataaw/ftpserv/ftpICD9/ftpICD9.htm>
- **ACN Group Name Change** – ACN and other UnitedHealth Group specialty companies are being consolidated. New name! Same old issues? To find out more visit www.optumhealth.com and click on "About OptumHealth." **California providers** can find a grievance form on-line at myoptumhealthphysicalhealthofca.com.

- **UnitedHealthcare and UnitedHealthcare of North Carolina Fined** approximately \$800,000. The investigation determined that UHC had violated state regulations regarding the processing and payment of claims.

CALIFORNIA MEDICARE

- **Palmetto** is now our Part B MAC as of September 2, 2008. As of this date you can access information at the **new** web site address: www.PalmettoGBA.com/J1B. If you have not already done so, please go to this site and join their email list so that you can stay current regarding issues that may affect the processing of your claims.
- Many providers are having claims denied due to NPI issues. It is possible that you have to have two NPI numbers and if every detail with your MAC doesn't match your NPI information you may immediately encounter denials. This is an issue that providers are experiencing all over the United States.

- Be patient when calling Palmetto. Before calling Palmetto visit this website for information which may help you get the answers you need and avoid the long wait times.

<http://www.calphys.org/html/cc765.asp>

- The correct number for the IVR system is (866) 931-3903.

CALIFORNIA WORKERS' COMPENSATION

- The DWC officially launched the Electronic Adjudication Management System (EAMS) at its headquarters and 24 district offices on August 25, 2008. This system will automate functions, such as file creation, case number assignment, case file transfer, storage, and retrieval. More information on EAMS can be found at www.dwc.ca.gov/eams.

- **Mileage Rate for Medical and Medical-Legal Travel Expenses** increased on July 1, 2008 to 58.5 cents per mile. You can find the up-dated forms on-line at www.dir.ca.gov/dwc.

OCTOBER IS NATIONAL CHIROPRACTIC MONTH

What are you doing to spread the message to your community? A media kit is available from the ACA. The kit includes news releases, sample print advertisements, and patient education pages. For additional information you can contact Angela Kargus at akargus@acatoday.org. Members can download the kit at www.acatoday.org/NCM.



GENERAL ANNOUNCEMENTS

- "Systems for Rescheduling Missed Appointments" will appear in the December 12, 2008, issue of *Dynamic Chiropractic*.
- Join me in November for an evening of **Medicare Up-Dates** with the Monterey Bay Chiropractic Association. Exact date, time, and location TBA. For additional information contact Dr. Sylvia Skefich at (831) 475-1995.
- Join me on January 15, 2009 for an evening of **Billing Tips** with the CCA Alameda County District. For additional information contact Dr. Jennifer Lanett DC at (510) 644-4414.